



transfer is completed, a two hour difference of this sort does not constitute a modification of the contract, and cannot be a cause for complaint.

- By purchasing the service, you accept and acknowledge our terms and conditions of travel.
  - By purchasing the service, you take on responsibility for the accuracy of the information given.
  - Please note that the system will also allow transfer reservations if the date of the transfer falls outside the service period. Since we inform our passengers about service periods prior to payment, we cannot accept complaints regarding bookings made in error in this respect.
  - **Withdrawal:** given that the transfer ticket only entitles the passenger to a transfer as a passenger transport service at a particular time and on a particular date which the passenger has specified in advance, the passenger has no right of withdrawal after they have bought the travel ticket.
  - **It is important that the booked transfer gets only confirmed if the correct destination/pick-up address is given (we accept addresses only within the served area). Bookings with not full or with no destination/pick up address will be inactivated and no refunds will be made.**
- 

### **Contacts**

0-24 Call Center: 0036 30 622 89 19

E-mail (only in office hours: 09:00-17:00 CET): [ryanair@plusairportline.com](mailto:ryanair@plusairportline.com)

For all questions about the transfer, please check FAQs on our website:

<http://ryanair.plusairportline.com/index.php?page=faq>

Our Travel Contract is available at the following link:

[http://ryanair.plusairportline.com/uploads/terms/terms\\_en.pdf](http://ryanair.plusairportline.com/uploads/terms/terms_en.pdf)

**Please note that we cannot guarantee bookings within 24 hours or for the following day. If you booked your transfer in such short notice it is your responsibility to contact us via email at [SOS@plusairportline.com](mailto:SOS@plusairportline.com) for your booking to be confirmed.**

**For this you need to forward your flight ticket booking confirmation email send by Ryanair and in case of shared door-to-door services the accommodation address.**